

## Crunch Care

EVERYTHING YOU  
WANT TO KNOW  
IN SUMMARY



NANNIES  
NIGHT NANNIES  
BABYSITTERS



PERSONAL  
ASSISTANTS  
HOUSEKEEPERS



CAREGIVERS  
COMPANION CARE  
BACK-UP CARE



# QUESTIONS?

## How do your services work?

We offer both long and short term solutions. Depending on what your family's needs are we complete a consultation to evaluate the best choices and solutions for your needs. **Short term services** consist of two options; **Care Club** which is an annual membership with discounted daily and overnight referral fees, and **Pay As You Go** where you can pay a non-discounted referral fee per shift. Membership makes sense with frequent use and if you have needs during off normal business hours. For long term needs with a regular schedule or 6 months or longer in scope we recommend conducting a **Long Term Search**. The major difference between the two services is that for a long term search you conduct interviews and select your own candidate since it is a long term commitment for both your family and the caregiver, and short term services are more of a "booking" service.

## How do you screen your Care Providers and Nannies?

Our Nannies and providers are background checked at a local county level, national level (National Criminal File), Social Security Verified, 7 year address, Department of Motor Vehicles, OFAC, and Sexual Offender Registry checked. We follow all State and Federal requirements and regulations. We run a Social Media Check on all candidates as well as the references of those candidates.

## Do you provide overnight care services for families?

Yes we provide services any time of day from an overnight to a vacation.

## How should I pay my caregiver if I am paying them directly?

We offer referrals to some of the best domestic payroll processing services in the country. Ask our team to provide you with that information any time. Most of our clients if they are not referred through a corporate relationship pay their Care Providers or Nannies directly. We recommend consulting with your CPA or a Domestic Employment Attorney to give your family the best advise.

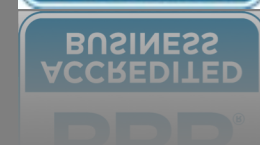
## How much notice to I need to book a Nanny or Care Providers for Short Term service?

We can book any position that is short term within a 2 hour time frame if needed. For consistency regarding having the same Care Providers or Nanny scheduling in advance is always helpful!

## What is the process for a Long Term Search?

In general, we handle everything from soup to nuts for you. A typical Long Term Search can take 4-6 week with the fist 2-3 weeks for interviewing and then a week or two for trial time before you actually extend an offer. We do an in depth consulting call or in person visit to get to know your family a little bit, and the specifics of the position. We handle all of your interview scheduling and feedback about your interviews. You will meet between four and six candidates approximately. If it takes meeting 10 candidates it does. We never rush our clients. Next we like to see you trial before you decide to hire at least one (not typically more than 2) candidate. Our Client Relations Manger will work with your family hand-in-hand to make sure that the process goes smooth.

*We act as an extension of your family.*



## How can I get started?

The first step in the process is filling out our Client and Billing Information Form located under the Locations section of our site. Before being charged for any services someone from our office will call you to consult on the right solution for you!