



## **Crunch Care DO's and DON'Ts**

- Arrive early by 5 minutes
- Always carry a government approved photo ID
- Present yourself professionally
- Smile, engage the parent's by looking at them in the eye-Ask for a tour of the house
- Ask for an emergency contact list
- Follow the family rules and ask to understand them
- Provide healthy snacks
- Supervise and engage in activities
- Leave the house cleaner than when you arrived
- Always do an extra tidying task like emptying the dishwasher, putting all dishes away, and picking up toys
  
- Do not use your cell phone unless an emergency
- Do not use your computer or electronic device while on the job
- Never fall asleep on the job
- Do not let visitors in
- Do not accept additional days without calling our office first
- Do not accept referral from Client family's friend without calling our office

## **Crunch Care Employee Standards**

-Crunch Care will not refer providers or hire individuals that have received a citation for DUI / DWI or a ticket for reckless driving. If an existing employee of Crunch Care receives a DUI / DWI or reckless driving ticket they must notify Human Resources within 48 business hours of receipt of the ticket. Failure to provide timely notification will result in termination.

## **Crunch Care Professional Policies**

Medications: No dispensing medications. Medication reminders only please.

Relinquishment of Custody: Do not relinquish custody of the care recipient to anyone not authorized by the Client family.

Outdoor Activities: You must have approval from a client family to leave the residence.

Visitors: No visitors shall be permitted in the premises unless authorized by the Client family. No visitors may be under 18 years of age.

Infant Sleep Position: The American Academy of Pediatrics (AAP) strongly recommends that infants be put to sleep on their backs to reduce the chance of Sudden Infant Death Syndrome

(SIDS) . It is the policy of Crunch Care that all infants be put to sleep on their backs on a firm infant crib mattress in a crib.

Epipen Use: A care recipient who may require an Epipen is an emergency situation that falls within the protections of the American Disabilities Act.

Please click on this link to follow appropriate Epipen instructions:

<https://www.youtube.com/watch?v=EN83hen4D-Y>

Life Saving Measures: In the event of an emergency, and you are able to use life saving measures to assist a care recipient (CPR/First Aid and emergency protocols).

Transportation: You must have an authorization from both Crunch Care and the Client family to provide transportation.

Hotel Care: You and the care recipient(s) are allowed to leave the room during care. The Client family will provide details about appropriate protocols when in the room regarding television, videogames, and room service.